

PINERY PIPELINE DECEMBER 2025

Please join us at our District Office for our monthly Board Meetings

typically held at 6:00pm on the 3rd Wednesday of each month. Our Upcoming Board Meetings will be held at 6:00pm on Wednesday, December 17th and Wednesday, January 21st.



From your Board of Directors

As we approach the end of the year, the Board of Directors would like to extend warm holiday wishes to all our customers and their families. This season offers an opportunity to reflect on the year's progress, reaffirm our commitment to responsible stewardship, and share a look ahead at 2026.

One of the most common questions we receive at the close of each calendar year involves rates. For 2026, we are pleased to report that there will be no increase in residential water rates. Residential wastewater rates will see a modest adjustment of 1.5 percent, reflecting the ongoing costs of maintaining and operating a safe, compliant, and reliable wastewater system. The Board remains focused on long-range financial planning that protects affordability while ensuring the infrastructure serving our community remains strong.

The Board also regularly receives inquiries about new development and how it affects existing customers. We share this priority and approach it with a clear guiding principle: existing customers should not bear the financial burden of new growth. Ultimately, the District has no authority over the approval of new developments, this responsibility rests with Douglas County. However, all new development within the District is occurring inside our established long-term planning area, and each project is evaluated to ensure it aligns with the District's capacity, resource planning, and regulatory obligations.

New developments are required to contribute appropriate funding to cover the costs of any new infrastructure needed to support their project and to contribute sufficient water rights or funds to support the new demand. Within the boundaries of each development, builders are responsible for constructing the necessary water supply and wastewater collection infrastructure, which are then dedicated to the District. These requirements ensure that growth pays its own way and that our existing customers remain protected from costs associated with expanding service to new areas.

As we move into the new year, the Board remains committed to transparency, prudent financial management, and the continued delivery of Quality Water for Life. We appreciate the trust you place in the District and look forward to serving the community in 2026.

Warmest wishes for a safe and joyful holiday season.



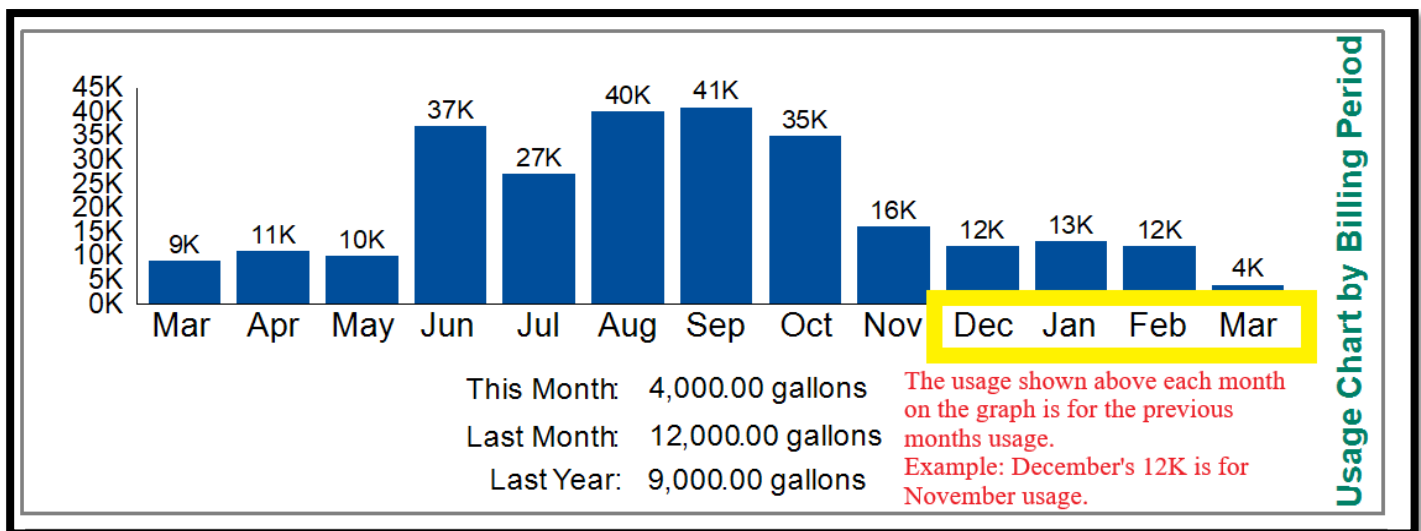
Josh Connors, Director, Pinery Water and Wastewater District

CONSERVING WATER

Water conservation is not just meant for the summer months. Conserving water in the winter months helps you as well to save money monthly but also could put you in the lower sewer tier for the next year. In December of 2020 the Board passed a two-tier rate structure for monthly wastewater charges that took effect in 2021. What does that mean for you? Customers who use more water/wastewater services through the winter months will pay a higher rate than those who use less. The process to determine what tier you fall into is explained below.

We will add your November, December, January, and February water usage together and divide that total by 4 to get your average. That average number then determines which tier you fall into. If your average monthly water consumption (AMWC) is 0-5,000 gallons you will be billed \$38.43 each month for wastewater service in 2025. If your AMWC is over 5,001 gallons you will be charged \$56.44 each month for wastewater service in 2025. These rates will be recalculated each year.

If you are looking at the graph on your bill to see where you are at for usage, you will need to look at December-March. The graph shows the billing period, meaning the usage shown above the month is for the previous month. The picture below highlights the months to look at on your bill.



Make The Switch, Go Paperless

If you have misplaced your bill or the post office lost it, it is time to sign up for Paperless Billing. With Paperless Billing, you have the convenience of paying your bill from anywhere. Don't spend any more time looking for your bill. You can change your communication preferences to email on your online account or contact our office, and our staff can help get you set up on paperless bill. You can reach our staff at our main number, 303-841-2797.

Office Closure

Our office will be closed December 24th, 25th and January 1st for the holidays. Please call our after-hours line for emergencies, (303)841-2797 ext. 9.

Pinery Water and Wastewater District Contact Information:

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(303) 841-2797

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For after-hours emergencies,
(303) 841-2797 EXT 9