

JANUARY 2023

PINERY PIPELINE



From your Board of Directors

A Big 2023

The District staff was busy in 2022 working on programs and projects that will finish in 2023 and make it a big year in terms of milestones. Below are a few of the biggest projects staff has been working on that will wrap up in 2023.

EyeOnWater

Staff has been working on replacing all radio read meters in the District with advanced technology cellular meter endpoints that gives consumers direct access to their own water usage data along with tools to help



manage their water usage including leak detection. This program was first made available to customers in 2018 at a cost of a \$200 initial install fee and a monthly data charge of \$0.99. In December 2020 the Board decided to implement it District-wide with no cost to the customers. Due to supply chain issues and equipment shortages worldwide, the project has been delayed. Staff currently has less than 1000 of the over 5000 meters to retrofit. Once the EyeOnWater technology has been installed, a door hanger will be left on your door letting you know how to register to use the application.

Walker Reservoir

Walker Reservoir an open, raw water storage project and is located northwest of Franktown. The project will provide 650-acre feet of raw water storage. That's enough water to meet summer demands in the Pinery for three months, or enough water for 1,300 homes for a whole year. This project will enhance the District's already strong water portfolio and will ease the tension we feel in the summertime when it's hot and dry for long periods of time. The total project costs for the Pinery are approximately \$6 million



New Water Storage Tank

A new underground water storage tank is under construction in the Pradera neighborhood along Raintree Drive close to the Pradera Golf Clubhouse. It will hold 650,000-gallon and provide water storage and fire flow capacity for the largest hydraulic zone in the District that includes Pinery Glen, Pradera, Stonecreek Ranch, and portions of the Pinery neighborhoods. The total cost for this important infrastructure will be approximately \$2.5 million.



The completion of each of these projects will bring great benefits to our District and our ability to efficiently use our resources and keep costs to the residents for water and wastewater services low.



Heather Beasley
District Manager
Pinery Water and Wastewater District

Please join us at our District Office for our monthly held Board Meetings at 6:00pm on the 3rd Thursday of each month.

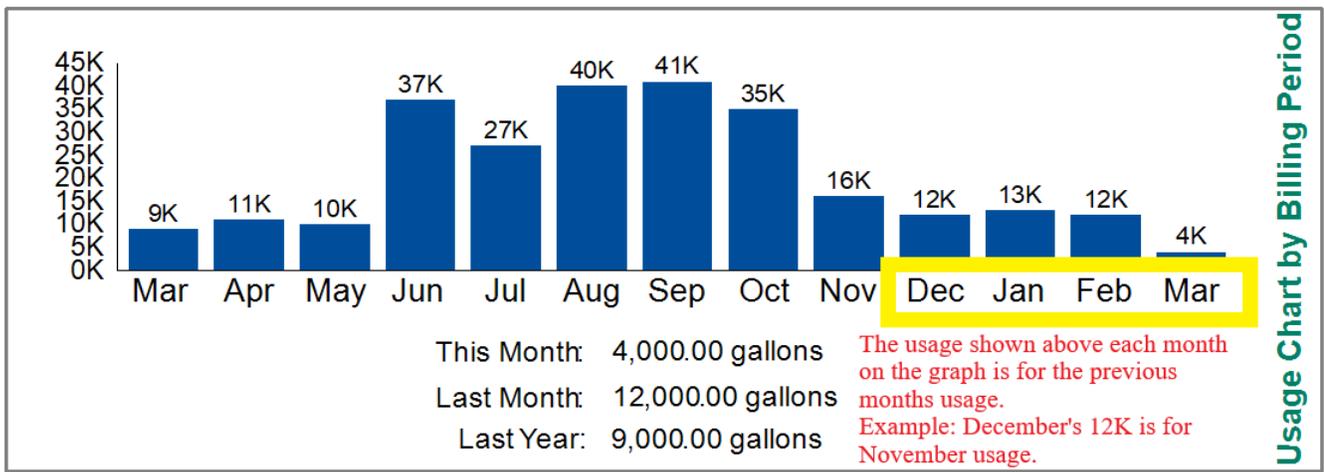
Upcoming Board Meetings will be held at 6:00pm on
Thursday, January 19, 2023
Thursday February 16, 2023

Conserving Water

Water conservation is not just meant for the summer months. Conserving water in the winter months helps you as well to save money monthly but also could put you in the lower sewer tier for the next year. In December of 2020 the board passed a new two-tier system for monthly wastewater charges that took effect in 2021. What does that mean for you? Customers who use more water/wastewater services through the winter months will pay a higher rate than those who use less. The process to determine what tier you fall in to is explained below.

We will add your November, December, January, and February water usage together and divide that total by 4 to get your average. That average number then determines which tier you fall into. If your average winter monthly consumption (AMWC) is 0-5,000 gallons you will be billed \$37.12 each month for wastewater service. If your AMWC is over 5,001 gallons you will be charged \$54.52 each month for wastewater service. These rates will be recalculated each year.

If you are looking at the graph on your bill to see where you are at for usage, you will need to look at December-March. The graph shows the billing period, meaning the usage shown above the month is for the previous month. The picture below highlights the months to look at on your bill.



How to Thaw Frozen Pipes

- If you turn on a faucet and only a trickle comes out, suspect a frozen pipe. Likely places for frozen pipes include against exterior walls or where your water service enters your home through the foundation.
- Keep the faucet open. As you treat the frozen pipe and the frozen area begins to melt, water will begin to flow through the frozen area. Running water through the pipe will help melt ice in the pipe.
- Apply heat to the section of pipe using an electric heating pad wrapped around the pipe, an electric hair dryer, a portable space heater (kept away from flammable materials), or by wrapping pipes with towels soaked in hot water. Do not use a blowtorch, kerosene or propane heater, charcoal stove, or other open flame device.
- Apply heat until full water pressure is restored. If you are unable to locate the frozen area, if the frozen area is not accessible, or if you cannot thaw the pipe, call a licensed plumber.
- Check all other faucets in your home to find out if you have additional frozen pipes. If one pipe freezes, others may freeze, too.

(Reference: <http://www.redcross.org/get-help/how-to-prepare-for-emergencies/types-of-emergencies/winter-storm/frozen-pipes>)

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