

PINERY PIPELINE



From your board of directors

DOES OUR RATE STRUCTURE ENCOURAGE WATER WASTE?

I don't think so, but let's take a look at the issue. Pinery bills for every complete 1000 gallons used each month. If you used 6,500 gallons in one month, Pinery will bill for 6 x 1000 gallons and the extra 500 gallons will roll over to the next month. Then, if next month you use 6,600 gallons, you will be billed based on the 6600 plus the 500 gallons rolled over from the previous month. So, 6600+500 = 7100, you will be billed for 7 X 1000 gallons and the extra 100 gallons will roll over to next month, and that repeats until the account is closed and we do a final read (i.e. when you move). So, eventually, you are charged for every gallon used.

The District uses an inclining block rate structure. Meaning the more water you use, the more expensive each 1000 gallons gets. For example, if you use 10,000 gallons in one month your bill will break down as follows:

- * Tier 1 (0-5000gals) 5 X \$2.58 = \$12.90
- * Tier 2 (5001-20,000gals) 5 X \$3.74 = \$18.70

TOTAL for WATER USAGE = \$31.60 (\$3.16 per kgal)

Or you use 55,000 gallons in one month

- * Tier 1 (0-5000) 5 X \$2.58 = \$12.90
- * Tier 2 (5001-20,000) 15 X \$3.74 = \$56.10
- * Tier 3 (20,001-30,000) 10 X \$4.71 = \$47.10
- * Tier 4 (30,001-50,000) 20 X \$6.13 = \$122.60
- * Tier 5 (over 50,000) 5 X \$10.79 = \$53.95

TOTAL for WATER USAGE = \$292.65 (\$5.32 per kgal)

Last year, the Board and Pinery staff updated its Rates

and Fees Study. This process was started in March and completed in November. The meetings regarding the Rates and Fees study are always open to the public and we would love to hear from you, the customers, during the process. After the process, the Board decided to revise the rate structure and remove the highest tier. This new structure went into effect January 1, 2021. Your Board approved this rate revision with the hopes of not "penalizing" customers, but to "encourage" thoughtful use of the resource based upon our supply and infrastructure capacity. Please continue to be vigilant about checking for leaks, overwatering, etc.

Pinery Water Boards for many decades have put some thoughtful planning into our water rights and preventive maintenance of the infrastructure. One of my goals when entering this Board was to protect and maintain our future water supply. With that, we have talked a lot about the Eye on Water retrofit that is currently being installed on each customer's water meter. The transponder placed on the cover of your water meter pit sends a signal to the nearest cell tower, and then to internet, which goes to our servers. I encourage all our customers to load the app onto your device and/or load it into your computer. This is a way to monitor your water use and the neat thing about this application, is that it can alert you to leaks in your system (read within a 24-hour period). Monitor your water use from home or afar.



Jim McGannon,
Director of Pinery Water
and Wastewater District
Board of Directors

Lastly, I want to thank our **Water Efficiency Task Force** for their time and input as our staff develops a **Drought Response Plan**. They will also be asked to comment on our District's **Water Resources Master Plan**. We always encourage customer input on any of the above. Please take the time to call or email our District office with comments or questions.

Please join us at our District Office for our monthly held Board Meetings at 6:00pm on the 3rd Wednesday of each month.

Upcoming Board Meetings will still be held digitally at 6:00pm on Wednesday, Sept. 15, 2021

(*please see meeting notice for information on joining the meeting by internet.)

Wednesday, Oct. 20, 2021

2021 WATERING SCHEDULE						
PINERY RESIDENTIAL & COMMERCIAL CUSTOMERS						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
EVEN Numbered Addresses	ODD Numbered Addresses	EVEN Numbered Addresses	ODD Numbered Addresses	EVEN Numbered Addresses	NO WATERING	ODD Numbered Addresses
No Watering between 10am & 6pm Hand Watering Allowed Anytime						

How to Read Your Water and Sewer Bill

Account Number
This is the 4-digit number associated with this service address; please note that old/previous account numbers included an extra "0" at the beginning.

Usage Chart by Billing Period
This graph represents water usage, per billing period, in 1,000-gallon increments. Please keep in mind that we bill out a month behind and the information you are looking at for one month reflects water usage for the previous month. Example: the usage shown for the August billing period reflects water usage in July. Please see the Read Dates to verify what month the usage is for.

Meter Readings
These numbers represent the actual, present and previous readings from your water meter. To determine your consumption, shown in the 'Actual Usage' box, subtract the previous reading from the present reading.

Balance Forward
This shows the amount of the charges from the last billing period less any payments received. If you paid the amount due your balance forward will be \$0.00.

Account Information:
Account No.: 0000
Service Address: 5242 Old Schoolhouse Rd
Billing Date: 08/06/2021

Usage Chart by Billing Period:
This bar chart shows monthly water usage in 1,000-gallon increments from August of the previous year to August of the current year. The current month's usage is 29,000.00 gallons.

Read Dates Table:

From	To	Days in Cycle	Previous Reading	Current Reading	Actual Usage
07/01/2021	08/02/2021	32	1009	1038	29,000

Charges Breakdown:

Category	Description	Amount
Previous Balance		\$202.39
Payments Received		-\$202.39
Total Past Due		\$0.00
Water Usage Charge Total	29,000	\$142.01
Base		\$29.00
Tier 1 (0 - 5,000)	5,000	\$2.50
Tier 2 (over 5,000 - 25,000)	10,000	\$5.00
Tier 3 (over 25,000 - 50,000)	14,000	\$7.00
Sewer	7,000	\$35.00
Water Supply Project Fee		\$12.50
Current Charges		\$207.10
Penalties		\$0.00
Adjustments (Misc. Charges)		\$0.00
TOTAL DUE		\$207.10

Sewer Service Charges
This rate is based on Average Monthly Winter Water Use (Nov-Feb).
 • 0-5,000 gallons-\$36.75
 • Over 5,000 gallons-\$53.99
 (Average Gallons will appear on every bill on the sewer line.)

Water Service Charges
This charge has two components – the base rate and the volumetric rate. The base rate stays the same every month and the volumetric rate rises as you use more and more water. Please visit the District website to see the current Rates and Fees Schedule.

Water Supply Project Fee
This is a flat monthly fee that was established by the Board in 2011 to fund current and future renewable water projects to decrease the District's dependence on its non-renewable water sources.

Payment Stub
Please detach and return with your payment. The District offers several bill pay options to help with paying your bill quick and easy. Please visit our website at <https://pinerywater.com/pay-options/> for more information.

***Please note that some residents may also see a Groundwater Protection Fee on their bills. This is a flat fee each month to those properties located in the Cherry Creek Alluvium. The District's most precious water supply is in this alluvial system and this fee recoups the extra cost to the District to buffer the alluvium from development. Go to our website for a map of the Groundwater Protection Zone.*

Date Bill Printed/Billing Date
This is the date your bill is printed and/or usage charges are applied. It is typically mailed to you within 2 business days of printing.

Amount Due After Due Date
This is the Amount Due plus the late payment fee of \$10 plus 1% per month of the past due balance. This amount applies to payments made after the due date only!

Service Address
This address should match the location being billed for water service. Some customers pay bills for more than one address.

Amount Due
This is the sum of total water charges, total sewer charges and any balance forward.

Due Date
This is the date on which your payment is due to the office.