

As of today, Tuesday March 17, and until further notice, all Pinery Water and Wastewater facilities will be closed to the public in an effort to help stop the spread of COVID-19. Payments will still be accepted via the drop box located at the District office entrance gate located at 5242 Old Schoolhouse Road, by phone (303-841-2797) or through the payment portal on the District website (pinerywater.com/payment-options/). Each of these options is available to you 24-hours a day. Please note that check processing times may be delayed.

Tomorrow, the Board of Directors will discuss suspending any late fees and or disconnections of service during this important time.

We, in the water and wastewater industry, have a special obligation to our community to maintain our services that keep the community healthy and thriving. The District continues to take additional precautions to promote employee safety and prevent the spread of COVID-19/Coronavirus. We are committed to maintaining **Quality Water for LIFE** and will always do everything in our power to prevent disruptions to our customers' water and wastewater service, especially during this difficult time.

Outages, water quality concerns, or water emergencies should be reported by calling our front office at 303-841-2797. We will continue to offer limited routine services such as utility locates and infrastructure inspections, however, to maintain social distancing, we'll have reduced work crews and orders may take longer to fill than usual.

Please look to our website and our social media channels – [@Pinery_Water](#) on Twitter, [Pinery Water and Wastewater District](#) on Facebook – for updates regarding COVID-19/Coronavirus and the Pinery Water and Wastewater District.