

DECEMBER 2019

PINERY PIPELINE



From your board of directors

A YEAR IN REVIEW

For most of us the year is spent rushing around taking care of the things that need the most attention on any given day. This year is no different and I wanted to take some time to review some of the things the Board of Directors and the staff at the District have been working on.

Here are some of the highlights of performance in 2019 from our great staff at the Pinery Water and Wastewater District:

- Pumped, treated and delivered close to 1.05 *BILLION* gallons of water safely.
- Treated approximately 260 million gallons of wastewater and safely returned it to Cherry Creek.
- Installed Manual Transfer Switches at various water pumping stations to provide power from generators in times of power outages to ensure continued water service.
- Once again staff stayed under budget for 2019 so that residential and commercial customers will see no increase to rates in 2020. In 2020, the District will update its Rates and Fees study and the community is invited to take part in those discussions that will take place at several of the regular Board meetings throughout the year.
- Construction to replace three sections of the most impacted water pipelines in the District to ensure reliability and reduce interruptions in service and costly emergency repairs. Thank you to all those impacted by the construction for your patience and understanding
- Completed satellite imaging of the District's entire potable pipeline network to identify potential subsurface leaks.
- Negotiated the sale of excess District infrastructure to surrounding water providers which then allowed the District to pay off loans and resolve millions of dollars of debt early.

All these efforts together help support the vision of the District to provide **Quality Water for LIFE** in our community. The Board and staff here at the District would like to wish you happy holidays!



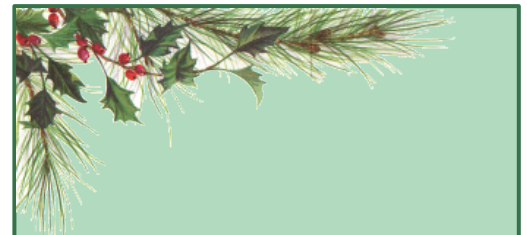
Walt Partridge,
Chairman of Pinery Water and
Wastewater District Board of Directors

Please join us at our District Office for our monthly held Board Meetings at 6:30pm on the 3rd Wednesday of each month.

Upcoming Board Meetings will be held at 6:30pm on

Wednesday, Dec. 18, 2019

Wednesday, Jan. 15, 2020



The District office will be closed on Tuesday, Dec. 24 and Wednesday, Dec. 25 in celebration of the holidays.

We will also be closed on Wednesday, Jan. 1, 2020 to celebrate the New Year.

Please call our After Hours line at (303)841-2797 for emergencies.

From all of us at the Pinery Water & Wastewater District ~ Have a safe and happy holiday season!

How to Read Your Water and Sewer Bill

Read Dates
The days that your meter was read on.

Account Number
This is the 4-digit number associated with this service address

Usage Chart by Billing Period
This graph represents water usage, per billing period, in 1,000-gallon increments. Please keep in mind that we bill out a month behind and the information you are looking at for one month reflects water usage for the previous month. Example: the usage shown for the August billing period reflects water usage in July.

Balance Forward
This shows the amount of the charges from the last billing period less any payments received. If you paid the amount due your balance forward will be \$0.00.

Usage Chart Data:

Month	Usage (1,000 gallons)
Feb	4K
Mar	4K
Apr	4K
May	4K
Jun	5K
Jul	10K
Aug	38K
Sep	32K
Oct	28K
Nov	12K
Dec	3K
Jan	4K
Feb	3K

Charges Table:

Details	Gallons Used	Rate/1,000 gallons	Amount
Previous Balance			\$92.35
Payments Received			-\$92.35
Total Past Due			\$0.00
Water Usage Charge Total	3,000		\$36.21
Base			\$29.22
Tier 1 (0 - 3,000)	3,000	\$2.33	\$6.99
Sewer			\$42.92
Water Supply Project Fee			\$12.50
Current Charges			\$91.63
TOTAL DUE			\$91.63

Meter Reading
These numbers represent the present and previous readings from your water meter. To determine your consumption, shown in the 'Actual Usage' box, subtract the previous reading from the present reading.

Water Service Charges
This charge has two components – the base rate and the volumetric rate. The base rate stays the same every month and the volumetric rate rises as you use more and more water. Please visit the District website to see the current Rates and Fees Schedule.

Sewer Service Charges
This charge is a flat fee to all customers.

Water Supply Project Fee
This is a flat monthly fee that was established by the board in 2011 to fund current and future renewable water projects to decrease the District's dependence on its non-renewable water sources.

Payment Stub
Please detach and return with your mailed or dropped off payment.

Please detach & return this portion with your payment. Please do not include cash or correspondence. Make checks payable to Pinery Water & Wastewater District. If a previous balance is reflected, please remit immediately to avoid a late fee on those charges and possible shut off.

PINERY WATER & WASTEWATER DISTRICT
Quality Water for Life
5242 OLD SCHOOLHOUSE ROAD
PARKER, COLORADO 80134
Business & 24 Hour Emergency
Phone: 303-841-2797
Email: information@pinerywater.com

Account Information:
Billing Date: 02/21/2017
Account No.: 0000
Name on Account: JOHN DOE
Service Address: 123 ANYWHERE CT

Payment Stub:
JOHN DOE
123 ANYWHERE CT
PARKER, CO 80134

Payment Options:
For Automatic Payment Information, go to pinerywater.com/payment-options
Payment may be made at our office or online at

Current Charges	\$91.63
Total Amount Due	\$91.63
Due Date	03/11/2017
Amount After Due	\$102.55
Amount Paid	\$

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

***Please note that some residents may also see a **Groundwater Protection Fee** on their bills. This is a flat fee each month to those properties located in the Cherry Creek Alluvium. The District's most precious water supply is in this alluvial system and this fee recoups the extra cost to the District to buffer the alluvium from development. Go to our website for a map of the Groundwater Protection Zone*

Date Bill Printed/Billing Date
This is the date your bill is printed and/or usage charges are applied. It is typically mailed to you within 2 business days of printing.

Amount Due After Due Date
This is the amount due plus the late payment fee of \$10 plus 1% per month of the past due balance. This amount applies to payments made after the due date only!

Service Address
This address should match the location being billed for water service. Some customers pay bills for more than one address.

Due Date
This is the date on which your payment is due to the office

Amount Due
This is the sum of total water charges, total sewer charges and any balance forward