



DUE DATE CHANGE!!

Changes are coming in March regarding the due date for your Pinery Water and Wastewater District statement. In March we will be migrating to a new due date.

Going forward, you will receive your monthly bill by the 10th of each month with the due date being on the last day of that month. During this period of transition there will be no late charges or penalties assessed. **If you are an autopay customer you don't need to do anything – your bill amount will be processed on the new due date as usual. If you use bill pay through your bank you will need to update the information where you access your bill pay details.**

The benefit of this change will allow you, our customers, to receive your monthly consumption information quicker. This could help you uncover problems or leaks much faster. We are not changing the date that your water meter is read, only eliminating the wait time between the readings and when you receive your statement each month.

We appreciate your patience and understanding as we make this change to the billing schedule.



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www.pinerywater.com