

DECEMBER 2018

# PINERY PIPELINE



## *From your board of directors*

### IT'S ABOUT QUALITY OF LIFE

If we reflect on the accomplishments of the past year in our district, we see Quality of Life written all over the services "we expect". If you stop and think about it, our quality of life depends upon these services. It doesn't just happen because we pay our bills. It is a well-oiled machine of planning, research, operations controls, environmental regulations (state and federal), worker safety requirements, top notch employees, volunteer service, and so much more that we may or may not take for granted.

With that, here are some of the highlights of performance for 2018 from our great staff at the Pinery Water and Sanitation District, YOUR DISTRICT...

- Pumped, treated and delivered 1,076,900,000 gallons of water safely. It was able to deliver water on one of the driest years on record without mandatory watering restrictions because of thoughtful and efficient management of the District's water resources.
- Treated 259 million gallons of wastewater and safely returned it to Cherry Creek.
- Completed construction of Ammonia Storage and Dosing facilities at four different sites and successfully converted from free chlorines to chloramines.
- Fully implemented the BEACON *Eye on Water* program that allows customers to see their recent water usage right from their device.

***NOTE: I subscribe to the Eye on Water program and highly recommend everyone consider this for their property. It offers peace of mind and assists with efficient water use by the customer.***

- Once again stayed under budget for 2018 so that residential and commercial customers will see no increase to rates in 2019. Let's see how things play out in 2019.
- Finished design and started construction of the Potable Pipeline Replacement Project to replace some of the District's oldest pipelines.
- Completed the Water Efficiency Master Plan in-house instead of having a consultant write it, saving upwards of \$100k. This Plan is required by the State Water Conservation Board.

***NOTE: A huge thank you to the faithful and dedicated members of our Water Efficiency Task Force for their thoughtful input and guidance on this Plan!***

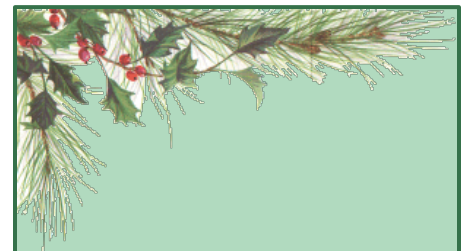
- Began the well inspection/cleaning program to proactively protect the District's water supply.
- Switched to a 3rd party printer of our monthly bills to save thousands each year on printing and postage.
- Installed new poly blend pumps at the Wastewater Treatment Plant and reduced the amount of water and polymer used by 25%, AND has added value by helping the filters operate more efficiently.



**Jim McGannon,  
Board Member, Pinery Water and  
Wastewater District Board of Directors**

Please join us at our District Office for our regularly held Board Meetings at 6:30pm on the 3<sup>rd</sup> Wednesday of each month.

Upcoming Board Meetings will be held at 6:30 pm on  
Wednesday, Dec. 19, 2018  
Wednesday, Jan. 16, 2019



The District office will be closed on Monday, Dec. 24 and Tuesday, Dec. 25 in celebration of the holidays.

We will also be closed on Tuesday, Jan. 1, 2019 to celebrate the New Year.

Please call our After Hours line at (303)841-2797 for emergencies.

From all of us at the Pinery Water & Wastewater District  
~ Have a safe and happy holiday season!

## Snowpack and Water Supply

Snow accumulates during winter and the mountain snowpack forms an important part of the water supply in Colorado. In the spring and summer, melting snow supplies water to streams, rivers, and reservoirs throughout Colorado and in surrounding states.

The District monitors the level of the snowpack and uses forecasts to predict how the snowpack will impact the water supply in the spring and summer following winter. Water supply measurements and related forecasts date back over 100 years in the western United States. According to the history of the Natural Resources Conservation Service, early measurements were performed manually. Since the 1980's the Snow Telemetry (SNOTEL) Network has transmitted data from remote sites for forecasting.

Photos and history information were retrieved from the National Water and Climate Center, US Department of Agriculture. [www.wcc.nrcs.usda.gov/about/history.html](http://www.wcc.nrcs.usda.gov/about/history.html)

## Partial Payments Now Available Through Credit Card Phone Payment

Partial credit card payments can now be made over the phone. Previously, the credit card payment phone line only allowed paying the full balance. You can now pay any amount up to the current balance due by entering the amount you want to pay.

## Welcome to Emily Estes, New Customer Service Representative

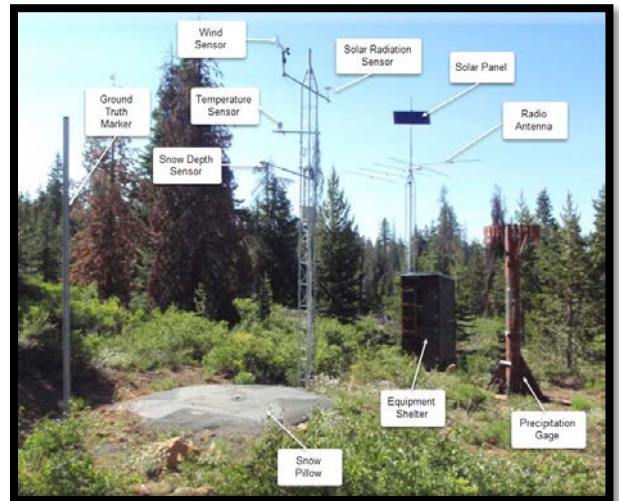
Pinery Water & Wastewater District has welcomed a new Customer Service Representative Emily Estes. Emily joined our staff in November 2018. When you contact our office, Emily will be answering your questions and directing your concerns to our staff. David Schmitt, who has been in the Customer Service position, will be studying Electrical Engineering at CU Boulder beginning in January.

## Reminder: Update Your Address When You Are Away

You may contact our office to update your address or to provide a temporary address if you live out of town during winter months. Alternatively, you may provide an email address to receive email statements. If you have registered your account online, then you also may update your address on the Pinery Water website at [pinerywater.com](http://pinerywater.com). Please call our office at 303-841-2797 if we can assist you.



Early Snow Surveyors



SNOTEL automated data collection site

## Pinery Water and Wastewater District Contact Information:

5242 Old Schoolhouse Road  
Parker, Colorado 80134  
(303) 841-2797

[www.pinerywater.com](http://www.pinerywater.com)  
[information@pinerywater.com](mailto:information@pinerywater.com)

For after-hours emergencies,  
(303) 841-2797 EXT 299