"There is no way I used that much water! ....   Do I have a leak? ....

But I was out of town! ....   Someone must've left the hose on!"

Sound Familiar?

THE PINERY WATER DISTRICT IS OFFERING THE

ADVANCED METERING PROGRAM

In the past our customers were left with unanswered questions and varying concerns. Without advanced technology we could only attempt providing educated guesses for answers. Since then a new technology became available. Not only does it answer questions but it puts answers right at our fingertips.

BEACON's EyeOnWater App 💧
A Badger Product

In 2018, the Pinery Water District began implementing EyeOnWater. This metering technology is a user-friendly platform that puts data right in front of you, allowing the monitoring of home water consumption. The app connects with cellular networks to communicate meter readings and keep data refreshed daily. The EyeOnWater mobile app brings the power of the online portal to customer's iOS device, Android smartphone and computers.

Going beyond traditional monthly statements to connect utilities and their customers, EyeOnWater enables utility customers to view and understand their usage profile through easy-to-understand consumption graphs and provides a simple method to establish alerts to better manage their water use and conserve.

EyeOnWater gives consumers of water direct access to their own water usage data and provides tools to help manage their water usage. The app includes:

- Graphs showing recent usage, with a comparison against average usage
- Displays leak alerts
- Charts display water usage over time

Cost: Customer pays $206, this covers the activation and administration fees. Payment can be received at the district office in person by cash or check. Otherwise it will be added to your water account.
In addition, there is a $0.91 monthly data fee. The EyeOnWater app is a free download.

Return Policy: Customer will pay a $50 return fee if they wish to revert to the former technology. The return must be made within 3 months otherwise this service is non-refundable and non-returnable.

Monitoring Use

  Even though this technology frequently communicates water usage information to the District for billing purposes, the Pinery WWD will not be actively monitoring your home's water usage. Reviewing account information is a part of standard billing procedure and we would only reach you if records indicate a significant leak.

How to Engage

The Pinery WWD is introducing EyeOnWater to the customers using three approaches.

1) Submitting a Water Rate Adjustment request form:

   There has been a new requirement added to this form. If the request meets district approval the customer will be required to pay all the necessary costs, fees and re-occurring fee to convert the meter and register for EyeOnWater.

2) Voluntary Engagement:

   A customer can willingly pay all the necessary costs, fees and re-occurring fee to convert the meter and register for EyeOnWater.

3) Home Purchase:

   Purchasing a new home in the Pinery or a home with the pre-existing EOW technology.

Feel free to contact us by phone or email.

Sincerely,

David Chatagnier

303-841-2797 Ext. 212

davidc@pinerywater.com

Meter Tech/Operator

Beacon/EyeOnWater

Sign-Up Form

The Advanced Metering Program

- Keep a close eye on your water

- See your usage graphed out

- Set leak alerts and more

To request a demo prior to signing up please check the box and fill in your contact information.

☐ **Yes, I'd like a demonstration.**

If you have any questions email me at davidc@pinerywater.com or call 303-841-2797 ext. 212

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_____

Name

_____

Address

_____

_____

E-Mail

_____

Phone

Method of Payment	**Sign up for:**	**Start-Up Fee**
	Beacon/EyeOnWater	$206.00
☐ Check/Cash		
		Subtotal: _____
☐ Bill to my water account		Total: _____

_____   _____

Signature   Date