

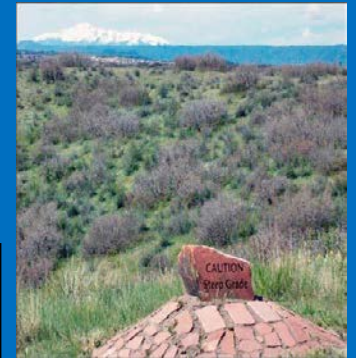
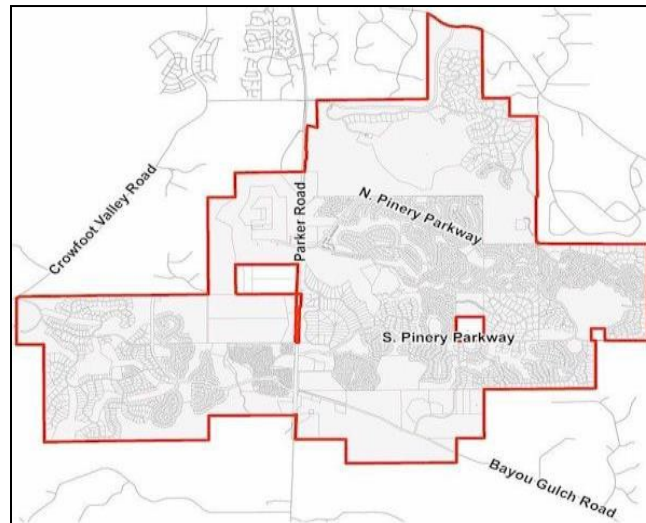
PINERY PIPELINE



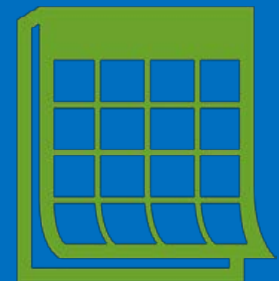
FROM YOUR BOARD OF DIRECTORS

The Pinery Water and Wastewater District (PWWD) is comprised of a Board of Directors and staff members that are proud to serve your water and wastewater needs. The district extends beyond just the boundaries of The Pinery community. Below are some facts that you might find interesting, as one of our customers:

- Our legal name is Denver Southeast Suburban Water & Sanitation District, d/b/a The Pinery Water and Wastewater District; formed in 1965.
- We serve over 4,200 residential customers and over 40 commercial customers.
- Our primary areas include:
 - Colorado Golf
 - Colorado Horse Park
 - High Prairie Farms
 - Misty Pines
 - The Pinery
 - Pinery Glen
 - Pradera
 - The Timbers
 - Vistancia
 - Castle Rock (wastewater services only)
- We have 5 Board members, elected by you!
- We have 19 full-time District employees and typically have 2 seasonal employees in the summer.
- The average tenure of our full-time employees is 15 years.
- We have many water & wastewater resources placed throughout our communities:
 - 23 deep water wells (Anywhere from 550 to 2,200 feet deep)
 - 10 shallow ("alluvial") wells near the Cherry Creek (About 55 to 65 feet deep)
 - 115 miles of water pipelines 100 miles of wastewater (sewer) pipeline.
 - 8 pump stations & 10 water storage tanks.
 - Approximately 1,150 water valves & over 725 fire hydrants
 - 2,200+ manholes.
 - Bingham Lake, a water storage facility, which holds about 86 million gallons.
- Our wastewater treatment facility is nationally recognized, and often serves as an educational stop for other sanitation districts throughout the country.
- We participate in a number of organizations in the south metro area:
 - South Metro Water Supply Authority (including the WISE project)
 - Cherry Creek Project Water Authority
 - Cherry Creek Basin Water Quality Authority



Don't forget to join us at our District Office for our regularly held Board Meetings at 6:30pm on the 3rd Wednesday of each month.



Our next Board Meeting will be held at 6:30pm on Wednesday, April 19, 2017.

Hope to see you there!

We are proud to work together to provide excellent water quality, conscientious wastewater treatment, and customer-focused service. Please contact any of your Board members with questions. Our contact information is on the website at www.pinerywater.com.



Happy Spring!

Heidi Tackett, Secretary - PWWD Board of Directors

How to Read Your New Water and Sewer Bill

Account Number

This is the 4 digit number associated with this service address; please note that old/previous account numbers included an extra "0" at the beginning.

Usage Chart by Billing Period (New!)

This graph represents water usage, per billing period, in 1,000 gallon increments. Please keep in mind that we bill out a month behind and the information you are looking at for one month reflects water usage for the previous month. Example: the usage shown for the August billing period reflects water usage in July.

Meter Readings

These numbers represent the actual, present and previous readings from your water meter. To determine your consumption, shown in the 'Actual Usage' box, subtract the previous reading from the present reading.

Balance Forward

This shows the amount of the charges from the last billing period less any payments received. If you paid the amount due your balance forward will be \$0.00.

Water Service Charges

This charge has two components – the base rate and the volumetric rate. The base rate stays the same every month and the volumetric rate rises as you use more and more water. Please visit the District website to see the current Rates and Fees Schedule.

Payment Stub

Please detach and return with your payment. The District offers several bill pay options to help with paying your bill quick and easy. Please visit our website at www.pinerywater.com/payment-options for more information.

Account No.: 0000
Service Address: 123 ANYWHERE CT
Billing Date: 02/21/2017

Read Dates	Days in Cycle	Reading	Actual Usage
From: 01/03/2017	To: 02/01/2017	29	3,000
		Previous: 740	Current: 743
			Actual Usage: 3,000

Details	Gallons Used	Rate/1,000 gallons	Amount
Previous Balance			\$82.35
Payments Received			-\$82.35
Total Past Due			\$0.00
Water Usage Charge Total	3,000		\$38.21
Base			\$29.22
Tax: 1 (0 - 3,000)			\$5.99
Sewer	3,000	\$2.33	\$69.99
Water Supply Project Fee			\$42.50
Current Charges			\$161.63
TOTAL DUE			\$161.63

Please detach & return this portion with your payment. Please do not include cash or correspondence. Make checks payable to Pinery Water & Wastewater District. If a previous balance is reflected, please remit immediately to avoid a late fee on those charges and possible shut off.

PINERY
WATER & WASTEWATER DISTRICT
Quality Water for Life
5242 OLD SCHOOLHOUSE ROAD
PARKER, COLORADO 80134
Phone: 303-841-2797
Email: information@pinerywater.com

JOHN DOE
123 ANYWHERE CT
PARKER, CO 80134

Billing Date: 02/21/2017
Account No.: 0000
Name on Account: JOHN DOE
Service Address: 123 ANYWHERE CT

For Automatic Payment, Information go to pinerywater.com/payment-options
Payment may be made at our office or online at

Current Charges	\$161.63
Total Amount Due	\$161.63
Due Date	03/11/2017
Amount After Due	\$102.86
Amount Paid	\$

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check remittance.

Sewer Service Charges

This charge is a flat fee to all customers regardless of water used in the service period.

Water Supply Project Fee

This is a flat monthly fee that was established by the Board in 2011 to fund current and future renewable water projects to decrease the District's dependence on its non-renewable water sources.

***Please note that some residents may also see a Groundwater Protection Fee on their bills. This is a flat fee each month to those properties located in the Cherry Creek Alluvium. The District's most precious water supply is in this alluvial system and this fee recoups the extra cost to the District to buffer the alluvium from development. Go to our website for a map of the Groundwater Protection Zone.*

Date Bill Printed/Billing Date

This is the date your bill is printed and/or usage charges are applied. It is typically mailed to you within 2 business days of printing.

Amount Due After Due Date

This is the Amount Due plus the late payment fee of \$10 plus 1% per month of the past due balance. This amount applies to payments made after the due date only!

Amount Due

This is the sum of total water charges, total sewer charges and any balance forward.

Service Address

This address should match the location being billed for water service. Some customers pay bills for more than one address.

Due Date

This is the date on which your payment is due to the office.