

MARCH 2018

PINERY PIPELINE



FROM YOUR BOARD OF DIRECTORS

There is a wealth of information on your Pinery Water and Wastewater website!

1. The **Home** tab contains general information about the District, a photo gallery, and important announcements, such as, details on the Chloramine Conversion Project.
2. The **About Us** tab provides bios on the five members of the Board of Directors, the District's Vision Mission Values, Board Meeting Calendars, Agendas and minutes, District Awards, and News & Pinery Pipeline Newsletters.
3. The **My Pinery Water** tab provides access to your personal account login and describes several payments options: Drop Box, Pay in Person, U.S. Mail, Auto Pay (electronic bank transfer), Online Account, and Credit/Debit Card via Phone.
4. The **Frequently Asked Questions** tab also has five sub-topic tabs: **Rates, Fees & Forms; Articles & Information; Water Conservation; Water Supply; Careers**. Questions, such as, "Can I visit the facilities?", or "How do I sign up for the Advanced Metering Program?" are answered in detail under this main tab.
5. **Rates, Fees & Forms** contains third party studies required to justify rate and fee adjustments, current year budget, and forms like *Automatic Payment Authorization* and *Application for New Landscaping*.
6. **Articles & Information** section has helpful articles on a variety of water and water conservation related topics, for example, *How to Read Your Bill*, *Chloramine Conversion FAQ*, and *Saving Water Outdoors*.
7. **Water Conservation** contains embedded videos and tips to help conserve water in Colorado's semi-arid climate, such as, "Installing Rotary Sprinkler Nozzles" and "Where and How You Wash Your Car Matters."
8. **Water Supply** tab explains from what sources and how the District obtains the water we have for our daily use.

I sincerely hope you will take time to check out your Pinery Water and Wastewater website at www.pinerywater.com

Also, I recently toured the District's water and wastewater facilities a second time, and I am even more impressed with the District's state-of-the-art operations and dedicated, talented staff.



Best regards,

Jim Evans, Board Member
Pinery Water & Wastewater Board of Directors

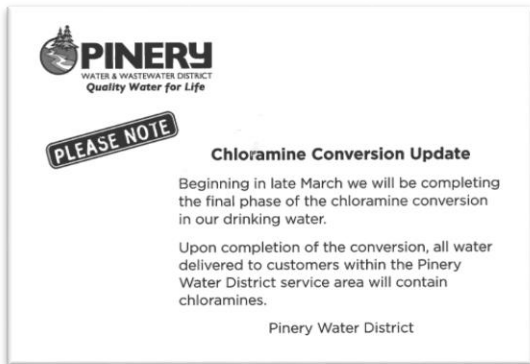


DON'T FORGET TO JOIN US
AT OUR DISTRICT OFFICE
FOR OUR REGULARLY HELD
BOARD MEETINGS AT
6:30PM ON THE THIRD
WEDNESDAY OF EVERY
MONTH

OUR NEXT BOARD MEETINGS
WILL BE HELD AT 6:30PM
ON WEDNESDAY, MARCH 21,
2018 AND WEDNESDAY,
APRIL 18, 2018



FLIP THE PAGE FOR
IMPORTANT INFORMATION
REGARDING CHANGES IN
WATER DISINFECTION AS
WELL AS CONSERVATION
TASK FORCE UPDATES!



CHANGES IN WATER DISINFECTION

The Pinery Water District will convert its water disinfection system to chloramines the last week of this month. This conversion is necessitated by the District's participation in the Water, Infrastructure and Supply Efficiency (WISE) regional partnership that provides the District new renewable water sources from unused water supplies from Denver and Aurora. This project will insure a perpetual renewable water supply for our customers.

Just as now, the District's chloraminated drinking water will be perfectly safe for drinking, cooking, bathing, and all other daily water uses. There are a few uses, such as for fish aquariums or in-home kidney dialysis that require the removal of any and all types of chlorine, including chloramines. Those who use water for these types of zero-chlorine-tolerance uses should review their chlorine removal treatments to ensure that those treatments are effective in removing chloramines.

Anyone with concerns or any health-related questions are encouraged to contact their doctor for more information. Please visit our website for more information at www.pinerywater.com.

Water Main Flushing

As an essential part of our system's maintenance program, the District will begin flushing water mains through the Pinery. The District opens hydrants and blow-off valves each spring in an effort to clear our water mains of sediment and mineral buildup. This practice not only extends the life of our water mains but improves the water quality. It also offers us the opportunity to test our hydrants so that we know they are operating properly.



To cleanse the system, we systematically open hydrants or blow-off valves to increase flows in the water mains, allowing us to "flush" minerals and deposits from the pipes. Though flushing will not interrupt your water service, when crews are working in your area, you may notice a temporary drop in water pressure or discolored water. This is normal. After flushing in your area, you may need to run cold water briefly until the water runs clear, drawing out any mineral deposits from your service line.

Crews will be flushing Monday through Friday, 7 AM to 3 PM throughout the spring. For questions or concerns, please call the District office at 303-841-2797 or email us at info@pinerywater.com