

OCTOBER 2017

PINERY PIPELINE



FROM YOUR BOARD OF DIRECTORS

Now you can literally put your water usage data in the palm of your hands!

EyeOnWater® is a consumer engagement application that goes beyond traditional monthly statements to connect utilities and their customers like never before. Available exclusively through BEACON® AMA, EyeOnWater enables utility customers to view and understand their usage profile through easy-to-understand consumption graphs and provides a simple method to establish alerts to better manage their water use.

Available exclusively through BEACON® Advanced Metering Analytics (AMA) software suite, EyeOnWater mobile apps bring the power of the online portal to your iOS device or Android smartphone.

BENEFITS

- Gives utility customers direct access, via laptop/smartphone, to their water consumption data, allowing them to easily view, understand and manage their water usage
- Improved customer satisfaction
- Promotes changes in behavior related to water conservation

FEATURES

- Hourly, daily, monthly and yearly data and charts
- Temperature and precipitation overlays
- Week-over-week consumption comparisons
- Configurable leak alerts by email or SMS text
- Secure, cloud-based ISO 27001 certified and SCO 2 examined for security, availability and confidentiality
- Web-based consumer portal, plus Android and iOS mobile apps

The cost of participating in the BEACON EyeOnWater program, to any customer, will be a one-time \$187.50 fee and a \$0.91 monthly subscription fee.

For more details, check out your Pinery Water and Wastewater website at www.pinerywater.com under the Articles & Information tab.

Another way you can help promote water conservation is to serve on the District's Water Conservation Task Force. The Board is looking for volunteers from all areas of the District to join this important group and is very interested in considering the water conservation ideas presented by the group. If interested, please contact the Pinery Water & Wastewater District office at 303-841-2797.



Best regards,

Jim Evans, Board Member
Pinery Water & Wastewater District Board of Directors



DON'T FORGET TO JOIN US AT OUR DISTRICT OFFICE FOR OUR REGULARLY HELD BOARD MEETINGS AT 6:30PM ON THE THIRD WEDNESDAY OF EVERY MONTH

OUR NEXT BOARD MEETING WILL BE HELD AT 6:30PM ON WEDNESDAY, NOVEMBER 15, 2017



WE CURRENTLY HAVE TWO OPEN POSITIONS; SEE BACK-SIDE FOR DETAILS!

Did you know that the District offers several payment options to save you time and money each month?

We offer ACH/automatic payments with a checking or savings account as well as automatic/recurring payments with a debit or credit card (3% fee charged by the third party processor for each payment).

ACH authorization forms, for checking or savings accounts only, are available in our District office, may be printed from our website (www.pinerywater.com under 'Rates, Fees and Forms') or completed electronically at our new web portal (<https://pinerywater.epayub.com>), once registered.



To sign-up for automatic/recurring payments with a debit or credit card, simply login to your customer account at our new web portal (<https://pinerywater.epayub.com>) and enter your debit or credit card information in the 'Auto Pay' section of your account settings. This is the same process for entering ACH/automatic payment information using a checking or savings account at our web portal as well.

The District is also happy to announce that we can accept electronic bill pay payments through customers' financial institutions which is typically free for customers to use. These payments are loaded into our billing systems payment portal for quick and easy electronic processing, making it a safe and smooth transaction for all.

The District office is open Monday through Friday from 8:00am to 4:00pm, excluding holidays, and can accept cash or check payments only.

For your convenience, we also have a drop box for payments at our District office, 5242 Old Schoolhouse Rd. Parker, CO 80134; this is on the left-hand side when entering our facilities and is available 24 hours a day, 7 days a week!



DISTRICT ANNOUNCEMENTS

- ❖ The Pinery Water & Wastewater District is currently seeking a skilled Instrumentation and Controls/SCADA Programmer as well as an experienced Lead Distribution & Collection Operator. Please visit the Careers section on our website at www.pinerywater.com for position details as well as information on how to apply!
- ❖ The Board will have a Public Hearing to consider fixing or increasing fees, rates, penalties, or charges for Commercial, Irrigator and Domestic water and Sanitary Sewer Services for 2018 at the regular public meeting at 5242 Old Schoolhouse Road, Parker, CO 80134, on November 15, 2017 at 6:30 P.M.