

PINERY PIPELINE



FROM YOUR BOARD OF DIRECTORS

The goal of the Pinery Water and Wastewater District is “Quality Water for Life”.

Water is the life-blood of civilization; thriving communities need and require sufficient high quality drinking water and highly efficient wastewater processing services. Ensuring a permanent, renewable and reliable water supply for residents, and businesses, in semi-arid Colorado requires major long term planning, regulation, coordination, construction and capital expenses.

The District is charged with the responsibility of providing these services at a fair and equitable cost to our customers while maintaining utility financial integrity. Every three years, a third party consulting firm is contracted to perform a Comprehensive Rates and Fees Study to:

- Maintain financial health
- Set a course for meeting future financial obligations
- Plan for future capital investment
- Avoid rate shock/provide bill stability
- Ensure customer equity
- Develop defensible rates free from arbitrary pricing

As a customer and the newest Board Member, I recently toured the District’s water and wastewater facilities. I was extremely impressed with both state-of-the-art operations and realized how little I knew about these critical services we so often take for granted.

If interested, tours may be arranged by contacting Dan Hammann, Water Superintendent at danh@pinerywater.com and/or Kevin Clark, Wastewater Superintendent at kevinc@pinerywater.com.



Best regards,

Jim Evans, Director – PWWD Board of Directors



Don't forget to join us at our District Office for our regularly held Board Meetings at 6:30pm on the 3rd Wednesday of each month.

Our next Board Meeting will be held at 6:30pm on Wednesday, June 21, 2017

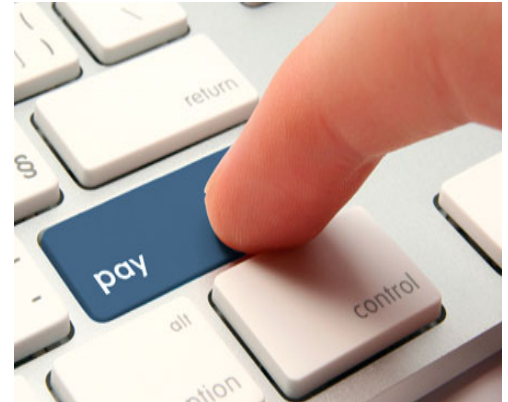


There are some exciting new things to tell you about on the backside of the newsletter; don't forget to turn it over and read all the good info!

The Pinery Water & Wastewater District is proud to announce that we now have the ability to accept “true” electronic bank/ bill pay payments!

In the past, these payments were generated into paper checks by our customers’ financial institutions and were mailed to our office for processing and deposit.

Today, these payments are loaded into our billing systems payment portal for quick and easy electronic processing, making it a safe and smooth transaction for the District and our customers!



Are you looking for other ways to save time and money?

We also offer ACH/automatic payments through our District office. Once we receive your completed authorization form, we can begin to deduct the bill amount on each due date from the checking or savings account provided to us.

Authorization forms are available in our District office, may be printed from our website (pinerywater.com under ‘Rates, Fees and Forms’) or completed electronically at our new web portal (<https://pinerywater.epayub.com>) once registered.

This is a great way to save on postage, avoid payment processing fees, penalties (late fees) and shut-offs!



Looking for even more ways to save time and money?

The District also offers email billing where you may choose to receive your bills via email each month rather than receiving a paper bill in the mail.

This is a great way to save on time in transit, postage and paper!

For questions, please call our District office at (303) 841-2797



As of May 1, 2017 the Pinery Water & Wastewater District has a new telephone number for customers to use for automated credit/debit card payments.

The new telephone number is 1-844-413-6123.

In addition, as of May 1, 2017, the District has a new customer web portal for online registration, account history, billing information, automatic payment set-up and more! **As a result, all customers are required to re-register at the new portal in order to login into their accounts.**

If you haven’t already checked out our new web portal, please visit at <https://pinerywater.epayub.com>