

“There is no way I used that much water! Do I have a leak?

But I was out of town! Someone must’ve left the hose on! “

Sound Familiar?

THE PINERY WATER & WASTEWATER DISTRICT IS OFFERING THE **ADVANCED METERING PROGRAM**

Before technology we could only attempt to provide educated guesses for difficult questions. We have found the answer in new technology capable of providing you with some clarity. This is accomplished with the ease and convenience of your own computer or smart device.

BEACON’s EyeOnWater App

A Badger Product

New as of 2018, the Pinery WWD is implementing EyeOnWater. This metering technology is a user-friendly platform that puts data at your fingertips; allowing you to monitor your home water consumption. Meter readings are graphed-out giving you the ability to view monthly, weekly, daily or hourly water usage. Setting custom leak alerts and being aware of when most of the water is being used are a couple of ways to conserve. The app utilizes cellular networks to communicate meter readings and can be accessed on mobile devices or computers. The EyeOnWater mobile app brings the power of the online portal to customer’s iOS device, Android smartphone and computers.

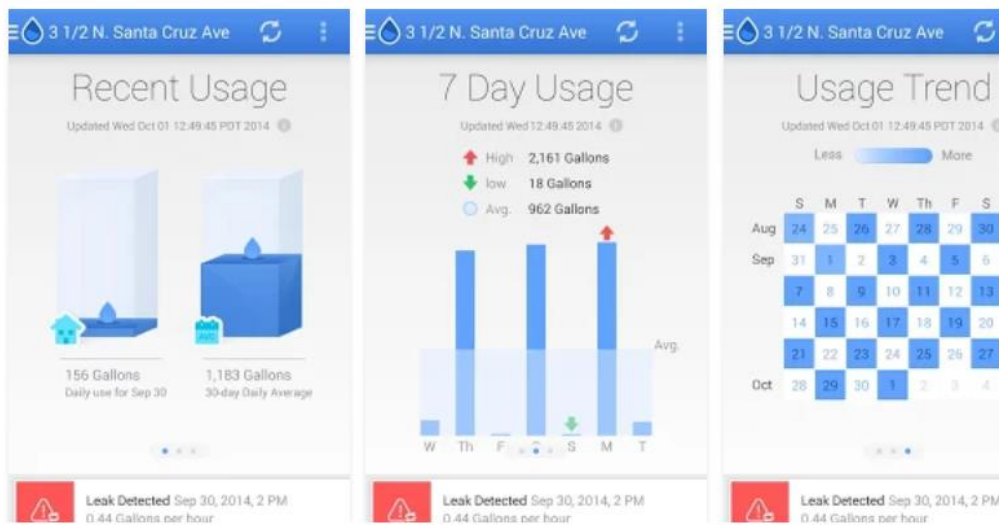


Going beyond traditional monthly statements to connect utilities and their customers, EyeOnWater enables utility customers to view and understand their usage profile through easy-to-understand

consumption graphs and provides a simple method to establish alerts to better manage their water use.

EyeOnWater gives consumers of water direct access to their own water usage data and provides tools to help manage their water usage. The app includes:

- Graphs showing recent usage, with a comparison against average usage
- Displays leak alerts
- Charts a display of water usage over time



Cost

Customers pay \$206 which includes installing the new hardware on your meter and administration fees. There is also a \$0.91 monthly data fee. The EyeOnWater app is a free download.

Monitoring Use

Even though this technology frequently communicates water usage information to the District for billing purposes, the Pinery WWD will not be actively monitoring your home's water usage. Reviewing account information is a part of standard billing procedure and we would only reach you if records indicate a significant leak.

How to Engage

The Pinery WWD is introducing EyeOnWater to the customers using three approaches.

1) Submitting a Water Rate Adjustment request form:

There has been a new requirement added to this form. If the request meets district approval the customer will be required to pay all the necessary costs, fees and re-occurring fee to convert the meter and register for EyeOnWater.

2) Voluntary Engagement:

A customer can willingly pay all the necessary costs, fees and re-occurring fee to convert the meter and register for EyeOnWater.

3) Home Purchase:

Purchasing a new home in the Pinery or a home with the pre-existing EOW technology.

Feel free to contact us by phone or email.

Sincerely,

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Meter Tech/Operator

